Clinician's Guide: VA Virtual Care Tools

Helping Clinicians Choose Virtual Tools for Veterans







U.S. Department of Veterans Affairs Veterans Hea**l**th Administration

• iOS ▲ Android	ACT Coach	AIMS for Anger Management	Airborne Hazards and Open Burn Pit Registry	Beyond MST	CBT-i Coach	Couples Coach	COVID Coach	CPT Coach	Exposure Ed	Insomnia Coach	Live Whole Health	Mindfulness Coach	MOVE! Coach	PE Coach 2	PTSD Coach	PTSD Family Coach	Safety Plan	STAIR Coach	Stay Quit Coach	VA Pressure Ulcer Resource (PUR)	VetChange
■ Web ■ Options • Requires login	ACT			• 🛦	CBT-i	• 🛦	• 🛦				WA Month	• 🛦	Warranto A	PE A	PTSD		• 4	• 🛦	• 🛦	PURO	• 🛦
Alcohol, drug, and tobacco use																					
Anger and irritability																					
Anxiety, stress, and PTSD																					
Cancer and oncology																					
Cholesterol (dyslipidemia)																					
Depression and mood																					
Diabetes and kidney health																					
Disaster and exposure																					
Heart health																					
Hypertension (high blood pressure)																					
Lung health																					
Mindfulness and resilience																					
Nutrition and exercise																					
Relationships and family																					
Sleep and insomnia																					
Pressure ulcers																					



Connect today! For more information about these apps, visit **mobile.va.gov/appstore**.

Need help accessing these virtual health tools or setting them up? Call: Health Resource Center Help Desk: **877-470-5947** | **Monday to Friday: 7 a.m. – 7 p.m. CT.** Office of Connected Care Help Desk: 866-651-3180 | 24/7

Requires Login

Veterans: Login.gov, ID.me, DS Logon Level 2 (Premium), or My HealtheVet Premium. To learn more go to: https://mobile.va.gov/login-information VA staff: PIV, PIV exemption, or VistA login credentials



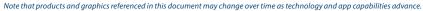




Send feedback to: surveymonkey.com/r/VAVirtualCare

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■ iOS Android

Health Lab

Clinician's Guide: VA Virtual Care Tools

CHAMPVA Pay

VA Health VA: Health and

VA Share My

VA Video

Virtual Care

	■ Web ■ Options● Requires login		Pharmacist	Health Lab		limited sites)	Solution	Veterans	My healthevet		Chat	Benefits	(SMHD)	Connect	Manager
	• Requires logili				A						● ▲ ■	• 🛦	• 🛦	• 🛦 🔳	
	Where to access virtual tools and training materials	Mobile.va.gov	Mobile.va.gov	https://www. mirecc.va.gov/ visn4/bhl/ bhl_home.asp	Mobile.va.gov, Google Play store	Facility HSTA and URL.xlsx (sharepoint. com)	Mobile.va.gov	Mobile.va.gov	myhealth.va.gov	Mobile.va.gov	Mobile.va.gov, Apple app store, Google Play store	Mobile.va.gov			
Patient	Receive automated health texts														
	Refill prescriptions														
	Schedule appointments														
	Send images														
	Send secure messages														
	Sync Bluetooth devices														
	Take health assessments														
	Track patient-generated health data (PGHD)														
	View or download VA health records														
	Provide health education														
Both	Look up CHAMPVA medical codes														
	Anywhere to anywhere virtual visits (live video telehealth)														
VA Healthcare Staff	Assign automated health texts														
	Schedule appointments														
	Provide case management/ remote care														
	View images sent by patient														
	View patient-generated health data (PGHD)														

To help Veterans access virtual tools requiring logon, VA staff can help Veterans register for a My Health eVet Premium account to get them started. When considering the possibility of a virtual visit, VA staff should ask whether a patient is "video-capable;" i.e. has a computer, smartphone, or tablet with a camera, and access to the internet. If the patient is not video-capable, contact your local VA facility telehealth coordinator to determine the Veteran's eligibility for the equipment loan and/or Lifeline programs.

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Note that products and graphics referenced in this document may change over time as technology and app capabilities advance.

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